

Moving Services to your new Home Procedure

If you are moving home and would like to continue using our services after you move, please email us at customerservices@grayshottgigabit.com, to see if we are available at your new address.

If Grayshott Gigabit is unavailable at your new address, we will cease your service on the date requested in your completed Moving House form.

The form for moving house can be requested to our customer services team; customerservices@grayshottgigabit.com, with a copy of one of the following:

- Letter from a solicitor confirming your house move
- A copy of your Tenancy Agreement

Please ensure you only send copies of your documentation as we are unable to return these to you.

If, at the time of your move, you are still within the minimum term of your contract and are moving to an address where Grayshott Gigabit is unavailable, you will not be liable to pay early termination charges, subject to you providing proof of your home move. Please note, we do not accept hand written documents.